



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR HELPER— FINISHING OPERATION (LEATHER GOODS & GARMENTS) [LEATHER SECTOR]

What are Occupational Standards (OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the understanding

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Introduction

Qualifications Pack - HELPER FINISHING OPERATION (LEATHER GOODS & GARMENTS)

SECTOR:LEATHER SECTOR

SUB-SECTOR:GOODS AND GARMENTS

OCCUPATION:HELPER FINISHING OPERATION (LEATHER GOODS & GARMENTS)

REFERENCE ID:LSS/Q6201

A Helper – Finishing (Leather Goods & Garments) is an important job-role associated with the goods and garments sector. With the growing demand for skills, the importance of a multi-skilled Helper with knowledge and skills in multiple leather operations has increased.

Brief Job Description: The primary responsibility of a Helper - Finishing is to provide assistance to the goods and garments machine operators involved in colouring, lamping, cleaning and packaging etc. A Helper is required to co-ordinate with team members and is required to assist the operators to carry out activities based on the production schedule.

Personal Attributes: A Helper should be willing to learn new roles and responsibilities within the factory. The individual should be passionate about building skills for crafting intricate products while maintaining quality and timelines. He/ She should be able to pick up new methods and processes and be willing to learn and work with people.





Qualifications Pack Code	LSS /Q6201			
Job Role	Helper – Finishing (Leather Goods & Garments)			
Credits	TBD	Version Number	1	
(NVEQF/NVQF/NSQF)				
Sector	Leather	Drafted on	27 th November 2013	
Sub-sector	Goods and	Last reviewed on		
	Garments		*h	
Occupation	Finishing Operation	Next review date	24 th December 2014	
	(Assistance)			
Job Role	<u> </u>	inishing (Leather Goods 8	•	
Role Description	The primary responsibility of a Helper - Finishing is to provide assistance to the goods and garments machine operators involved in colouring, lamping, cleaning and packaging etc. A Helper is required to co-ordinate with team members and is required to assist the operators to carry out activities based on the production schedule. He/she should understand the importance of the quality within the goods and garments manufacturing processes and support the operators to ensure set standards are achieved within the work area.			
NVEQF / NVQF level	2			
Minimum Educational				
Qualifications	Class V			
Maximum Educational				
Qualifications	N/A			
Training	N/A			
Applicable National Occupational Standards	Click on the hyperlink to read/download the required NOS 1. LSS/N6201 - Carry out supporting operations in finishing of leather goods and garments 2. LSS/N6202 - Contribute to achieving product quality in finishing operations 3. LSS/N0103 - Maintain the work area, tools and machine to support the operations 4. LSS/N3104 - Maintain health, safety and security at workplace 5. LSS/N0105 - Comply with industry, regulatory and organizational requirements			
Performance Criteria	As described in the rel	evant OS units		





Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar
	businesses and interests. It may also be defined as a distinct subset of the
	economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics
	and interests of its components.
Vertical	Vertical may exist within a sub-sector representing different domain areas or
	the client industries served by the industry.
Occupation	Occupation is a set of job roles, which perform similar/related set of
	functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector,
	occupation, or area of work, which can be carried out by a person or a group
	of persons. Functions are identified through functional analysis and form the
	basis of OS.
Sub-functions	Sub-functions are sub-activities essential to fulfill achieving the objectives of
	the function.
Job role	Job role defines a unique set of functions that together form a unique
	employment opportunity in an organization.
Occupational	OS specify the standards of performance an individual must achieve when
Standards (OS)	carrying out a function in the workplace, together with the knowledge and
, ,	understanding; he/she needs to meet that standard consistently.
	Occupational Standards are applicable both in the Indian and global
	contexts.
Performance Criteria	Performance Criteria are statements that together specify the standard of
	performance required when carrying out a task.
National Occupational	NOS are Occupational Standards which apply uniquely in the Indian context.
Standards (NOS)	
Qualifications Pack	Qualifications Pack Code is a unique reference code that identifies a
Code	qualifications pack.
Qualifications	Qualifications Pack comprises the set of OS, together with the educational,
Pack(QP)	training and other criteria required to perform a job role. A Qualifications
	Pack is assigned a unique qualification pack code.
Unit Code	Unit Code is a unique identifier for an Occupational Standard, which is
ome dode	denoted by an 'N'.
	,
Unit Title	Unit Title gives a clear overall statement about what the incumbent should
	be able to do.
Description	Description gives a short summary of the unit content. This would be helpful
Description	to anyone searching on a database to find the required one.
	,
Scope	Scope is the set of statements specifying the range of variables that an
	individual may have to deal with in carrying out the function which have a
	critical impact on the quality of required performance.
Knowledge and	Knowledge and Understanding are statements which together specify the
Understanding	technical, generic, professional and organizational specific knowledge that
	an individual needs in order to perform up to the required standard.





Keywords /Terms	Description
OS	Occupational Standard(s)
NOS	National Occupational Standard(s)
QP	Qualifications Pack
NVEQF	National Vocational Education Qualifications Framework
NVQF	National Vocational Qualifications Framework
PU	Polyurethane
PVC	Polyvinyl Chloride
TBD	To Be Determined







LSS/N6201 Carry out supporting operations in finishing of leather goods and garments

National Occupational Standard



Overview

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Ability for carrying out supporting operations in the finishing process of leather goods and garments.



National Occupational Standards



LSS/N6201 Carry out supporting operations in finishing of leather goods and garments

Unit Code	LSS/N6201	
Unit Title (Task)	Carry out supporting operations in the finishing process of leather goods and	
	garments	
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills & Ability for carrying out supporting operations in the finishing process of leather goods and garments.	
Scope	Material: • Leather • Non-leather • Polish (Wax/Cream/Spray) • Paint	
	Tools / Machines:	
	Brushes	
	 Soft sponge rubber 	
	• Scissors	
	• Sponge	
	Lamping machine	
	Ironing Machine	
	Component:	
	Services:	
	Sequence in making a footwear	
	Different designs and articles	
	Targets	
	Assist in achieving Productivity	
	Assist in meeting Quality Specifications	
Performance Criteria	a (PC) w.r.t. the Scope	
Element	Performance Criteria	
Carry out	To be competent, the user/individual on the job must be able to:	
supporting		
operations within	PC1. Check that the work area is free from hazards	
goods and	PC2. Follow the instructions on the work ticket/ job card	







LSS/N6201 Carry out supporting operations in finishing of leather goods and garments

		t supporting operations in finishing of leatner goods and garments	
garments	PC3.	Assist in carrying out foundation operations safely and at a rate which	
		maintains work flow and meets production targets	
	PC4.	Report any damaged work to the responsible person	
	PC5.	Sort and place work to assist the next stage of production and	
		minimise the risk of damage	
	PC6.	Leave work area safe and secure when work is complete	
	PC7.	Adhere to legal requirements and organizational procedures and	
	107.	guidelines while undertaking tasks	
C-1	DCO		
Colour garments	PC8.	Apply colour with the help of a sponge on the garments	
	PC9.	Dry the garments	
	PC10.	Carry the garments to the washing department	
	PC11.	Sort and place work to assist the next stage of production and to	
		minimise the risk of damage	
Carry out cleaning	PC12.	Clean the final article to remove all residue, dirt, adhesive or any	
Operations		other contamination by hand/ machine	
	PC13.	Shine the metal parts of the articles, like buckles, buttons etc	
	PC14.	Sort and place work to assist the next stage of production and to	
		minimise the risk of damage	
Carry out lamping	PC15.	Burn the extra threads of the good / garment	
operation	PC16.	Sort and place work to assist the next stage of production and to	
operation	V CIO.	minimise the risk of damage	
Carry out final	PC17.	Trim excess threads from the article	
finishing of article	PC18.	Check for any incorrect/ damaged stitch/design embroidery	
	PC19.	The state of the s	
	PC20.	Minimise waste and dispose of all waste materials in the approved	
	5004	manner	
	PC21.		
		minimise the risk of damage	
Carry out	PC22.	Wrap the metal parts of the good/ garment	
Packaging	PC23.	Attach brand labels on the article	
Operations	PC24.	Attach barcodes/price tags on the article	
	PC25.	Fill all the pockets with packing material to prevent distortion of	
		shape	
	PC26.	Wrap the article in paper and prepare for packing in boxes	
	PC27.	Count the number of packed boxes	
	PC28.	Arrange the specified number of boxes in cartons	
	PC29.	Seal the cartons and prepare for dispatch	
	PC30.	Load the cartons in vehicles to dispatch to client	
	PC31.	Minimise waste and dispose of all waste materials in the approved	
	. 551.	manner	
	PC32.	Sort and place work to assist the next stage of production and to	
	FC32.		
	DCCC	minimise the risk of damage	
	PC33.	Safely store and dispose of waste materials	
Knowledge and Und	erstand	ing w.r.t the Scope	







LSS/N6201 Carry out supporting operations in finishing of leather goods and garments			
Element Knowledge and Understanding (K)			
A. Organizational	The user/individual on the job needs to know and understand:		
Context			
(Knowledge of the	KA1. The organization's procedures and guidelines related to goods/		
company /	garments manufacturing processes		
organization and	KA2. Common hazards in the work area and workplace procedures to deal		
its processes)	with them		
	KA3. Work areas assigned of the different processes		
	KA4. Storage and assembly areas for different processes		
	KA5. Method of handling machines		
	KA6. Documentation related to the manufacturing processes and protocol		
	for recording		
· · · /	KA7. Location and process for storage and disposal of waste		
B. Technical /	The user/individual on the job needs to know and understand:		
Domain	KD1 Details related to the presence and specifications available in the job		
Knowledge	KB1. Details related to the processes and specifications available in the job		
	card / work sheet KB2. Potential faults in the various processes and methods to avoid them		
	KB2. Potential faults in the various processes and methods to avoid them KB3. Process for obtaining replacements for worn, faulty or defective tools		
	KB4. Different characteristics of the various materials used for supporting		
	the finishing operations		
	KB5. Equipment operating procedures to carry out colouring, cleaning,		
	lamping, thread trimming, and packaging operations		
	KA8. Styles/ design of the products currently being produced		
	KB6. Appearance of the final product		
	KB7. Common faults in tools and equipment and implications of working		
	with faulty equipment		
	KB8. The tools, equipment and settings are needed for the operation		
	KB9. Manufacturers' instructions		
	KB10. Identification of different components of the article		
Skills (S)			
A. Core Skills /	On the job the individual needs to be able to:		
Generic Skills			
	SA1. Read, write and communicate orally		
	SA2. Plan and manage work routine based on company procedure		
B. Professional	On the job the individual needs to be able to:		
Skills			
	SB1. Confirm the instructions and seek clarification to ensure accuracy of		
	requirements		
	SB2. Adhere to each of the process guidelines of the finishing process		
	SB3. Notify the concerned person if there is any shortage of materials		
	related to the operations		
	SB4. Ascertain the successful completion of the various in finishing		







LSS/N6201 Carry out supporting operations in finishing of leather goods and garments

operations of leather goods and garments

NOS Version Control

NOS Code	LSS/N6201		
Credits (NVEQF/NVQF/NSQF)	TBD	Version Number	1
Sector	Leather	Drafted on	27 th November 2013
Sub-sector	Goods and Garments	Last reviewed on	
		Next review date	24 th December 2014









National Occupational Standard



Overview

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required to monitor the quality of the production while undertaking various supporting activities.







Unit Code	LSS/N6202
Unit Title (Task)	Contribute to achieving product quality in finishing operations
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required to monitor the quality of the production while undertaking various supporting activities.
Scope	Finished Leather Types
	Full Grain
	Top Grain
	Corrected Grain
	Split Leather
	PU Coated leather
	PVC coated leather
	Product specifications
	Job card
	Quality issue
	Surface irregularities
	Colour mismatch
	Texture mismatch
	Specification mismatch
	Surface defects
	Warble hole
	Visible marks on leather
	Flay cut
	 Incorrect stitching
	Extra threads
	Residue marks of chemicals or adhesive
	Process knowledge
	• ISO
	5S process knowledge
	Corrective action
	Reporting







LSS/N6202 Contribute to achieving product quality in finishing operations			
	Repairing		
	Tolerances		
	 Productivity 		
	Wastage		
	a (PC) w.r.t the Scope		
Element	Performance Criteria		
Contribute to	To be competent, the user/individual on the job must be able to:		
achieving the			
product quality	PC1. Set up and test equipment to meet quality standard		
	PC2. Ensure materials and component parts meet specifications		
	PC3. Ensure the quality of the product meets specification during production		
	PC4. Ensure that there are no residues of adhesive /stray marks or similar		
	defects on the outer surface of the component		
	PC5. Check for visible faults on the good/garment		
	PC6. Ensure immediate movement of faulty materials for alteration		
	PC7. Ensure proper and full covering of metal parts of the good/ garment		
	to prevent scratches during dispatch		
	PC8. Maintain the required productivity and quality levels		
	PC9. Assist in quality checks at agreed intervals and in the approved way		
	PC10. Maintain the continuity of production with minimum interruptions		
	and downtime		
Reporting &	PC11. Identify process problems that effect product quality and report them		
Documentation	promptly to appropriate people		
	PC12. Identify faults and irregularities in equipment and machinery and take		
	action within the limits of your responsibility		
	PC13. Follow reporting procedures where the cause of faults cannot be		
	identified		
Kasada and Had	PC14. Maintain records and documentation		
Knowledge and Und			
A. Organizational Context	The user/individual on the job needs to know and understand:		
(Knowledge of the	KA1. Types of problems with quality and how to report them to		
company /	appropriate people		
organization and	KA2. Consequences of not rectifying problems		
its processes)	KA3. Importance of keeping accurate quality records		
,	KA4. Methods to present any ideas for improvement to line manager		
	KA5. Safe working practices and organizational procedures		
	KA6. Ways of resolving with problems within the work area		
	KA7. The importance of effective communication with colleagues		
	KA8. The lines of communication, authority and reporting procedures		







	L33/ N		te to achieving product quality in finishing operations
			rganization's rules, codes and guidelines (including timekeeping)
		KA10. The c	ompanies quality standards
		KA11. The t	ypes of records kept, methods to complete the record and the
		impo	tance of keeping them accurate
		KA12. The in	nportance of complying with written instructions
		KA13. Equip	ment operating procedures / manufacturer's instructions
		KA14. Statu	tory responsibilities under Health, Safety and Environmental
			ation and regulations
В.	Technical /		vidual on the job needs to know and understand:
	Domain	, , ,	
	Knowledge	KB1. Meth	ods to receive work instructions and specifications and interpret
			accurately
			ods to make use of the information detailed in specifications and
			ctions
			ypes of faults in equipment and machinery and the action to be
		CONTRACTOR AND AND ADDRESS OF THE PARTY AND ADDRESS OF THE PARTY.	when they occur
		1	inds of faults in the finished component
			ss to identify materials which do not conform to requirements
			ow to report them to appropriate people
		The second secon	and fabric content labels / symbols
		Villa	eness of material/fabric / yarn types
		The second second	auses of lost production and material wastage
		. 400000000	ss to maintain the flow of production
		The second secon	mportance of achieving quality and its relation to the end user /
OI.	2U (o)	custo	mer
	ills (S)		
A.	Core Skills /	On the job th	e individual needs to be able to:
	Generic Skills		
			write and communicate orally
		SA2. Plan a	and manage work routine based on company procedure
В.	Professional	On the job the individual needs to be able to:	
	Skills		
		SB1. Ident	fy the types of problems that occur during processing
			fy potential solutions to help rectify faults
			rspection methods and techniques
			'
		SB4 Imple	inent the types of admistments sulfable for specific types of t
		•	ement the types of adjustments suitable for specific types of
		faults	
		faults SB5. Hand	e different materials
		faults SB5. Hand SB6. Imple	le different materials ment Quality control procedures and how to follow them
		faults SB5. Hand SB6. Imple SB7. Take	e different materials

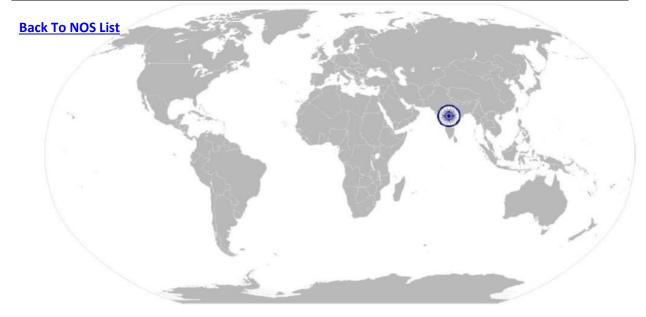






NOS Version Control

NOS Code	LSSC/N6202		
Credits	TBD	Version Number	1
(NVEQF/NVQF/NSQF)			
Sector	Leather	Drafted on	27 th November 2013
Sub-sector	Goods and Garments	Last reviewed on	
		Next review date	24 th December 2014









LSS/N0103 Maintain the work area, tools and machine to support the operations

National Occupational Standard



Overview

This unit provides performance criteria, knowledge & understanding and skills & abilities required to organize/ maintain work areas and activities to ensure tools and machines are maintained as per norms.



National Occupational Standards



LSS/N0103 Maintain the work area, tools and machine to support the operations

Unit Code	LSS/ N0103		
Unit Title (Task)	Maintain the work area, tools and machine to support the operations		
Description	This unit provides performance criteria, knowledge & understanding and skills & abilities required to organize/ maintain work areas and activities to ensure tools and machines are maintained as per norms.		
Scope	 Environmental conditions Lighting Ventilation General comfort 		
Performance Criteria (P	C) w.r.t the Scope		
Element	Performance Criteria		
Work area / tools / machinery maintenance at work	To be competent, the user/individual on the job must be able to: PC1. Handle materials, machinery, equipment and tools safely and correctly PC2. Assist in carrying out checks to ensure the environmental conditions required for production are met PC3. Follow correct lifting and handling procedures PC4. Follow instructions with regard to materials to minimize waste PC5. Maintain a clean and hazard free working area PC6. Maintain tools and equipment as per organization guidelines and manufacturer's instructions PC7. Report the need for maintenance and/or cleaning outside your area of responsibility PC8. Report unsafe equipment and other dangerous occurrences PC9. Maintain the correct machine guards for equipment PC10. Use cleaning equipment and methods appropriate for the work to be carried out PC11. Carry out cleaning according to schedules and limits of responsibility PC12. Dispose waste safely in the designated location PC13. Store cleaning equipment safely after use		
Knowledge and Underst	anding (K)		
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. Safe working practices and organizational procedures KA2. Potential threats/ dangerous occurrences in the work area KA3. Ways of resolving problems within the work area KA4. The lines of communication, authority and reporting procedures KA5. The quality standards and processes followed by the organization relevant to your role 		







LSS/N0103 Maintain the work area, tools and machine to support the operations

F22/ M0102 IV	haintain the work area, tools and machine to support the operations			
	KA6. The organization's guidelines related to maintenance of equipment			
	KA7. Documentation required for maintenance and reporting			
B. Technical/	The user/individual on the job needs to know and understand:			
Domain				
knowledge	Work instructions and specifications and interpret them accurately			
	2. Lifting and handling procedures			
	KB3. The importance of taking action when problems are identified			
	KB4. Different ways of minimising waste			
	KB5. Different types of machine guards for equipment			
	(B6. The importance of running maintenance and regular cleaning			
	B7. Effects of contamination on products i.e. machine oil, dirt			
	88. Maintenance procedures and manufacturer's instructions			
	KB9. Different types of cleaning equipment/ substances and their use			
Skills (S)				
A. Core Skills /				
Generic Skills	The user/ individual on the job needs to understand:			
	SA1. Communicate effectively			
	SA2. Plan and manage work routine based on company procedure			
B. Professional Skills				
	The user/ individual on the job needs to be:			
	SB1. Take appropriate decisions regarding to responsibilities			
	SB2. Support work area maintenance in the production line			

NOS Version Control

NOS Code	LSS/N0103	*	
Credits	TBD	Version Number	1
(NVEQF/NVQF/NSQF)	The second second		
Sector	Leather	Drafted on	27 th November 2013
Sub-sector	Goods and Garments	Last reviewed on	
		Next review date	24 th December 2014

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National Occupational Standard



Overview

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required for taking responsibility for their own health, safety and security in the workplace and is about using the correct procedures to prevent, control and minimise risk to them and others in the workplace.







Unit Code	LSS/N3104		
Unit Title (Task)	Maintain health, safety and security at workplace		
Description Scope	This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required for taking responsibility for their own health, safety and security in the workplace and is about using the correct procedures to prevent, control and minimise risk to them and others in the workplace. Hazards and Risks/ threats		
	 Fire Electric short circuit, electric shock and electrocution Medical emergency Inflammable & toxic chemicals/ gases Accidents Ventilation and suffocation Improper use of safety gear and non-adherence to safety norms Hygiene and sanitation Substance leaks (contamination) spillages or emissions) Physical and Information Security related breaches Organizational Procedures Production line Personal protective equipment (PPE) Non-authorized / restricted areas Protective safety requirements Hazards and risks from machinery Process related hazards and risks Walkways and vehicle movement pathways Storage and packaging areas 		
	Medical Emergencies		
	Evacuation process		
Element	Performance Criteria (PC) w.r.t the Scope Performance Criteria		
Health, safety and security maintenance at work	To be competent, the user/individual on the job must be able to: PC1. Comply with health and safety related instructions applicable to the workplace		







	SS/N3104 Maintain health, safety and security at workplace
	PC2. Use and maintain personal protective equipment as per protocol
	PC3. Carry out own activities in line with approved guidelines and procedures
	PC4. Maintain a healthy lifestyle and guard against dependency on intoxicants
	PC5. Store materials and equipment in line with manufacturer's and organizational
	requirements
	PC6. Minimize health and safety risks to self and others due to own actions
	PC7. Seek clarifications, from supervisors or other authorized personnel in case of
	perceived risks
	PC8. Monitor the workplace and work processes for potential risks and threats
Organizational	PC9. Follow environment management system related procedures
Compliance	PC10. Carry out periodic walk-through to keep work area free from hazards and
	obstructions, if assigned
	PC11. Participate in mock drills/ evacuation procedures organized at the workplace
	PC12. Undertake first aid, fire-fighting and emergency response training, if asked to
	do so
	PC13. Take action based on instructions in the event of fire, emergencies or
	accidents
	PC14. Follow organization procedures for shutdown and evacuation when required
Reporting &	PC15. Report any service malfunctions that cannot be rectified
Documentation	PC16. Identify and correct (if possible) malfunctions in machinery and equipment
	PC17. Record forms and documentation required
	PC18. Report hazards and potential risks/ threats to supervisors or other authorized
	personnel
Waste Disposal	DC10 Cafaly handle and mayo waste and debris
waste Disposal	PC19. Safely handle and move waste and debris
Knowledge and Under	estanding (K)
A. Organizational	The user/individual on the job needs to know and understand:
Context	2 2 2 2 7 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
CONTEXT	KA1. Health and safety related practices applicable at the workplace
	KA2. Potential hazards, risks and threats based on nature of operations
	KA3. Organizational procedures for safe handling of equipment and machine
	operations
	KA4. Potential risks due to own actions and methods to minimize these
	KA5. Environmental management system related procedures at the workplace
	KA6. Layout of the plant and details of emergency exits, escape routes, emergency







L55/N5104 Maintain health, safety and security at workplace					
			equipment and assembly points		
		KA7.	Potential accidents and emergencies and response to these scenarios		
		KA8.	Reporting protocol and documentation required		
		KA9.	Details of personnel trained in first aid, fire-fighting and emergency response		
		KA10.	Actions to take in the event of a mock drills/ evacuation procedures or actual		
			accident, emergency or fire		
B. Technic	cal/	The us	The user/individual on the job needs to know and understand:		
Domair	1	KB1.	Risks and hazards		
Knowle	edge	KB2.	Personal safety equipment and clothing to be used		
		KB3.	Identify signage and warning		
		KB4.	Importance of sound health, hygiene and good habits		
		KB5.	Ill-effects of alcohol, tobacco and drugs		
		KB6. KB7.	The need to safeguard against sexually transmitted diseases and HIV Types of fire		
		KB8.	Causes of fire		
		KB9.	Fire alarms		
		KB10.	Types of fire-fighting equipment		
		KB11.			
		KB12.	• • •		
		KB13.	Chemical hazards		
		KB14.	First-aid		
		KB15.	Effective communication		
Skills (S)					
A. Core S	kills/				
Gener	ic Skills		er/individual on the job needs to know and understand how to:		
		SA1.	Respond to emergencies, accidents or fire at the workplace		
		SA2.	Evacuate the premises and help others in need while doing so		
		SA3.	The value of physical fitness, personal hygiene and good habits		
B. Profes	sional Skills	The user/ individual on the job needs to know and understand how to:			
		SB1.	Raise alarm		
		SB2.	Safe and correct procedure of handling equipment and machinery		
		SB3.	Identify, report malfunctions in machinery and equipment and correct them if		
			possible		
		SB4.	Identify and report service malfunctions and chemical leaks		
		SB5.	Keep work area free from potential hazards		
		SB6.	Report to supervisors and other authorized personnel for assistance		
		1			

NOS Version Control

NOS Code	LSS/N3104			
Credits	TBD	Version Number	1	







(NVEQF/NVQF/NSQF)			
Sector	Leather	Drafted on	27 th November 2013
Sub-sector	Goods and Garments	Last reviewed on	
		Next review date	24 th December 2014

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LSS/N0105 Comply with industry, regulatory and organizational requirements

National Occupational Standard



Overview

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required for complying with legal, regulatory, ethical and social requirements at the workplace.







LSS/N0105 Comply with industry, regulatory and organizational requirements

Unit Code	LSS/N0105			
Unit Title (Task)	Comply with industry, regulatory and organizational requirements			
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills &			
	Abilities required for complying with legal, regulatory, ethical and social requirements at the workplace.			
Scope	Organizational Procedures			
	Code of Conduct			
	Working Conditions			
	Working Hours			
	 Betterment of community and surroundings 			
	Ethical frameworks			
	Customer procedure			
	Compliance with customer requirement			
	Ethical frameworks			
	Compliance with all national laws and regulating			
	Minimum Age of Employment			
	Child labour			
	Forced Labour			
	Non-discrimination / Human Rights			
	Wages & Benefits			
	International laws applicable for export oriented companies			
	 International legislation and regulations 			
	b. other customer specific norms			
	Performance Criteria (PC) w.r.t the Scope			
Element	Performance Criteria			
Legal, regulatory, and organizational	To be competent, the user/individual on the job must be able to:			
compliance	PC1. Carry out work functions in accordance with legislation and regulations,			
	organizational guidelines and procedures			
	PC2. Seek and obtain clarifications on policies and procedures, from your supervisor			
	or other authorized personnel			
	PC3. Apply and follow these policies and procedures within your work practices			
	PC4. Provide support to your supervisor and team members in enforcing these			
	considerations			







LSS/N0105 Comply with industry, regulatory and organizational requirements

	PC5. Identify and report any possible deviation to these requirements		
Knowledge and Unders	standing (K)		
C. Organizational Context	The user/individual on the job needs to know and understand:		
D. Technical/ Domain	 KA1. The importance of having an ethical and value-based approach to governance KA2. Benefits to your company and yourself due to practice of these procedures KA3. Specific to the industry/sector, know and understand: a. Legal, regulatory and ethical requirements b. Procedures to follow if someone does not meet the requirements KA4. Customer specific requirements mandated as a part of work process The user/individual on the job needs to know and understand: KB1. Country / customer specific regulations for your sector and their importance KB2. Reporting procedure in case of deviations KB3. Limits of personal responsibility 		
Knowledge			
Skills (S)			
C. Core Skills/ Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. Plan and manage work routine based on company procedure SA2. Positively influence your team members into following procedures SA3. Participate and influence your organization's response towards these procedures		
D. Professional Skills	The user/ individual on the job needs to know and understand how to: SB1. Take appropriate decisions related to responsibilities SB2. Practice a customer service oriented approach		

NOS Version Control

NOS Code	LSS/N0105				
Credits (NVEQF/NVQF/NSQF)	TBD Version Number 1				
Sector	Leather	Drafted on	27 th November 2013		
Sub-sector	Goods and Garments	Last reviewed on			
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